

Business Process Improvement Through 7 Management Tools

Duration: 2 Days

Prerequisites:

No prerequisite needed

Course Description:

With continuous improvement becoming a pre-requisite in today's ever-competitive market, an organization not only need to build quality into our product/ services but most importantly, in every management decision. The tools presented in this course allow you to do just that!

These 7 Management tools make it possible for managers to plan wide-ranging and detailed total quality objectives throughout the entire organization. These tools, some borrowed from other disciplines and others developed specifically for quality management.

Together with Basic 7 QC tools, they will help you to:

- Expand the scope of quality efforts company-wide
- Set up and manage the systems necessary to resolve major quality problems
- Anticipate potential quality problems and help to identify defects before they happen

Target Audience:

This course is designed for personnel at middle management level (Managers, Engineers, Executives) that requires quality planning & management techniques to enhance their decision-making skills.

Course Outlines:

- Enabling participants to deploy efficient and effective quality planning & management in their organization.
- Imparting a practical understanding in applying 7 Management Tools in daily work activities.

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