

CERTIFIED TROUBLESHOOTING ADMINISTRATOR (CCTA)

Duration: 2 Days

Prerequisite:

Working knowledge of UNIX and/or Windows operating systems. Working knowledge of Networking TCP/IP. CCSA training/certification. Advanced knowledge of Check Point Security products

Course Objectives:

- Identify basic resources available to troubleshoot Check Point Security Gateways and Management Software Blades that run on the Gaia operating system.
- Discuss how to use the OSI (Open Systems Interconnection) model for problem isolation.
- Investigate and troubleshoot potential traffic flow issues.
- Monitor network activity and performance.
- Investigate and troubleshoot log collection issues.
- Investigate and troubleshoot SmartConsole issues.
- Investigate and troubleshoot Application Control and URL Filtering issues.
- Investigate and troubleshoot NAT (Network Address Translation) issues.
- Investigate and troubleshoot issues with basic Site-to-Site VPNs.
- Investigate and troubleshoot Autonomous Threat Prevention issues.
- Investigate and troubleshoot Licenses and Contracts issues.

Intended Audience:

This course is designed for security administrators and Check Point resellers who need to manage and monitor issues that may occur within their Security Management environment

Course Outlines:

- Introduction to Troubleshooting
- Fundamentals of Traffic Monitoring
- Log Collection Troubleshooting
- SmartConsole Troubleshooting
- Application Control & URL Filtering Troubleshooting
- NAT Troubleshooting
- Basic Site-to-Site VPN Troubleshooting
- Autonomous Threat Prevention Troubleshooting
- Licenses and Contract Troubleshooting

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training@trends.com.ph
(+632) 8863-2123
www.trendsacademy.com.ph