TRENDS | Academy
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Agile Coaching (ICP-ACC)

Duration: 3 Days

Course Description:

ICP-ACC, one of the two Continuous Learning Certifications (CLCs), focuses primarily on the mindset, roles, and responsibilities of an Agile Coach. In this unique workshop, the candidates experience both the 'doing' and 'being' of agile coaching. The intentional focus on real-world practical scenarios equips the aspiring, the in-transition, and the existing coaches with the right skills and tools to craft powerful ways to address challenges better.

Course Objectives:

- Guide the learner into understanding an Agile Coaching stance -- a blend of their skills and attitudes they will need to hold-to in the work of Agile Coaching: a mindful how to be.
- The intent is that the coach-at-work should consciously consider and choose from their stances (facilitation, teaching, professional coaching, and mentoring) as they partner with teams and individuals for their success.

Intended Audience:

The Agile Coaching (ICP-ACC) Certification Training is for anyone involved in product delivery using the Scrum framework. It is particularly beneficial to folks accountable for getting the most out of Scrum, including Scrum Masters, managers, and Scrum Team members.

Course Outlines:

- The Agile Coaching mindset
- Responsibilities and skills of the coach.
- Setting boundaries for coaching
- The coaching stance
- The coaching conversation - coaching for action
- Professional coaching skills
- Conducting the coaching conversation
- Mentoring Agile roles & transitions
- Mentoring vs Coaching
- Teaching the Agile basics & mindset shift
- Understanding team development
- Setting up the team environment
- Creating a team kickoff/startup agenda
- Characteristics of an Agile team
- Coaching on the journey towards high performance
- Handling conflicts and dysfunctions within the team
- Handling organizational impediments
- Planning to facilitate a conflict in a team

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