

# 72402V - Supporting Avaya Meetings Server

**Duration: 3 Days**

**Prerequisites:**

- Basic Knowledge of Session Initiation Protocol (SIP) Fundamentals
- Basic Knowledge of Voice of IP (VoIP) Technology
- 72201V - Supporting Avaya Aura® Core Components
- 72301V - Supporting Avaya Aura® Communications Applications
- 71402V - Integrating Avaya Meetings Server

**Course Description:**

This 3-day Virtual Instructor-Led course is designed for individuals responsible for Supporting Avaya Meetings Server Solution.

Delivered in a virtual classroom setting with remote access to a lab environment, this offer consists of a combination of interactive instructor lectures followed by practical lab exercises.

**Course Objectives:**

- Summarize the Avaya Meetings Server Solution Architecture
- Analyze Call Flows for Avaya Meetings Server and Clients
- View alarms and events from System Manager, Meetings Server Management, Avaya Aura® Device Services, Avaya Aura® Web Gateway and Avaya Aura® Media Server
- Collect, retrieve, and analyze log files on Avaya Aura® Web Gateway, Meetings Server Management & Avaya Aura® Media Server
- Perform real-time traces on Communication Manager, Session Manager, Avaya Session Border Controller for Enterprise, and Avaya Aura® Media Server
- Troubleshoot Avaya Workplace Client

**Target Audience:**

This course is recommended for students preparing to take the 72402X-Avaya Meetings Server Support Certified Exam.

**Course Outlines:**

- Module 1 – Avaya Workplace Clients and Avaya Aura® Device Services (AADS) (Recap)
- Module 2 – Avaya Meetings Server Solution Review
- Module 3 – Avaya Meetings Testing and Avaya Meetings Server Configuration Review (Exercise)
- Module 4 – Secure Public Access to Avaya Meetings Server with Avaya Workplace Clients Using ASBCE Review
- Module 5 – Secure Public Access to Avaya Meetings Server with Avaya Workplace Clients Using ASBCE Testing and Configuration Review (Exercise)
- Module 6 – AAWG and AAMS Troubleshooting Tools and Techniques
- Module 7 – AAWG and AAMS Troubleshooting Tools and Techniques (Exercise)
- Module 8 – Avaya Meetings Troubleshooting Tools and Techniques
- Module 9 – Avaya Meetings Server Troubleshooting Tools and Techniques (Exercise)
- Module 10 – Real-Time Tracing Tools
- Module 11 – Using Real-Time Tracing Tools (Exercise)
- Module 12 – Avaya Workplace Clients and Avaya Meetings Server Troubleshooting Scenarios (Exercise)
- Module 13 – Difference between TE vs OTT Deployment (Appendix)

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