

# Kanban System Improvement (KSI)

**Duration: 2 Days**

## Course Description:

The Kanban Method is a collection of guidelines and procedures that have been seen in practical Kanban projects all around the world. Since its debut, it has grown and become a reliable method for businesses to increase their company agility. The Kanban Method allows IT, financial services, insurance, and worldwide organizations to become more collaborative, cohesive, and productive in the face of escalating competitive demands and organizational instability by embracing the continual change inherent in managing knowledge work.

Based on the Kanban Method, the Kanban University Certified Training teaches organizations to continuously comprehend and visualize work systems to improve and reliably offer effective outcomes. The Kanban Method provides a collection of tried-and-true techniques and strategies that work for teams, individuals, and entire organizations.

The balance between (consumer) demands and (business) capabilities is what the Kanban Method aims to accomplish. It is common to observe overworked and unproductive staff, poor quality, unexpected results, late delivery, a lack of time for innovation, and missed chances in organizations when this equilibrium is out of whack. The capacity to rebalance the equation is provided by the Kanban Method, which uses various strategies to assist in shaping demand and enhancing capabilities. It doesn't mandate any particular behaviors, but it works best in organizations that value leadership and encourages people from all levels to work hard and solve challenges.

## Target Audience:

- People who are currently using a Kanban system, have prior experience with Kanban or are currently in the KMP training series.
- All experience levels are welcome! No previous Kanban training or experience is required.

## Course Outlines:

- Understand the basics, motivation, and benefits of evolutionary change.
- Scale out your system in multiple directions – upstream, downstream, and connected to other systems.
- Learn how to run the Kanban cadences to manage and scale your system across your organization
- Understand the sources of delays, and variability, and what you can do to effectively manage them
- Identify bottlenecks in a workflow and take actions to improve flow and reduce time to deliver or time to discover
- Learn how to utilize key metrics such as Lead Time, Run Charts, and Cumulative Flow Diagrams to guide your continuous improvement using evolutionary change
- Managing Evolutionary Change
- Dealing with Resistance to Change
- Feedback Loops and Continuous Learning
- Implementing and Scaling out Kanban
- Balancing Demand and Capability
- Optimizing Flow and Predictability

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