

Professional Scrum Facilitation Skills™

Duration: 1 Day

Course Description:

The Professional Scrum Facilitation Skills™ course is an interactive program designed to assist Scrum practitioners in cultivating a facilitator's mindset, developing proficiency in facilitation skills, and understanding how to select appropriate techniques for different situations. By honing their facilitation skills, participants can enhance problem-solving, make Scrum events more effective, and foster better team alignment, ultimately leading to improved outcomes.

During this one-day skills-building course, participants will acquire the knowledge and techniques necessary to become proficient facilitators, improving their interactions with Scrum Teams, stakeholders, and customers. Emphasis will be placed on adopting facilitation as a mindset and promoting the Scrum Values.

Target Audience:

This course is ideal for the following:

- Scrum Masters and any Scrum Team member interested in learning how to use facilitation to enhance their team's success
- Scrum Coaches, Agile Coaches, and Consultants

This course is not suitable for professionals with little Scrum knowledge or experience.

Course Objectives:

- Develop facilitation skills and a facilitator's mindset
- Learn the facilitation principles that experienced facilitators fall back on when interactions are difficult
- Understand the roles of facilitation principles and the Scrum Values in enhancing healthy collaboration in Scrum Teams
- Explore how facilitation can address challenging scenarios most Scrum Teams encounter
- Apply facilitation skills and techniques to improve the Scrum events and other interactions
- Understand how to encourage diverse perspectives while bringing the team together to reach decisions
- Experience the elements of group dynamics and how they influence the decision-making process
- Leave the class with a toolbox of facilitation techniques and understand how to apply them in different circumstances

Course Outlines:

- Facilitation Principles & Scrum
- Applying Facilitation Skills & Techniques
- Decision-Making Approaches
- Improving Facilitation Skills

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